



**GAUDENZIA**

**ADDICTION TREATMENT & RECOVERY SERVICES**



# ***Going Beyond Brick and Mortar—Breaking Barriers to Substance Use Disorder Treatment***

Presented by:

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# History of Gaudenzia

- Established as a second-generation therapeutic community (TC) in 1968 Gaudenzia, Inc. has grown from a single, peer-led program in Philadelphia, Pennsylvania, to one of the most expansive substance use disorder (SUD) treatment providers in the region.
- With over 80 programs at varying levels of care across Pennsylvania, Maryland, Delaware, and Washington D.C., Gaudenzia, Inc. provides treatment to approximately 20,000 individuals each year.



# Gaudenzia MAT Development

- Gaudenzia had a strong reputation as an "abstinence based" provider.
- Thus, programs did not offer MAT services, nor did programs allow for clients to participate in MAT maintenance while engaged in services.
- In early 2018, payers were discussing network status termination if agencies such as Gaudenzia did not implement MAT practices

# Gaudenzia MAT Development

## Leadership changes and new positions

- 2019 – CEO
- 2019 – Corporate outpatient director
- 2020 – Director of Special Projects
- 2020 - Restructured all outpatient programs
- 2020 – Medical Director of central and western regions of PA created
- 2022.05 – Corporate Medical Director (all regions)
- 2022.08 - MAT Services Manager
- 2023 – Chief Technology Officer

# Gaudenzia MAT Development

## A New Treatment Model in 2020

- Gaudenzia's goal is to deliver a strengths-focused, person-centered integrated treatment model utilizing evidence-based approaches that are gender, culture, and trauma-informed to promote individual recovery and resiliency.
- Care that targets the qualitative and quantitative development of an individual's recovery capital, or the internal and external resources individuals need for sustained recovery

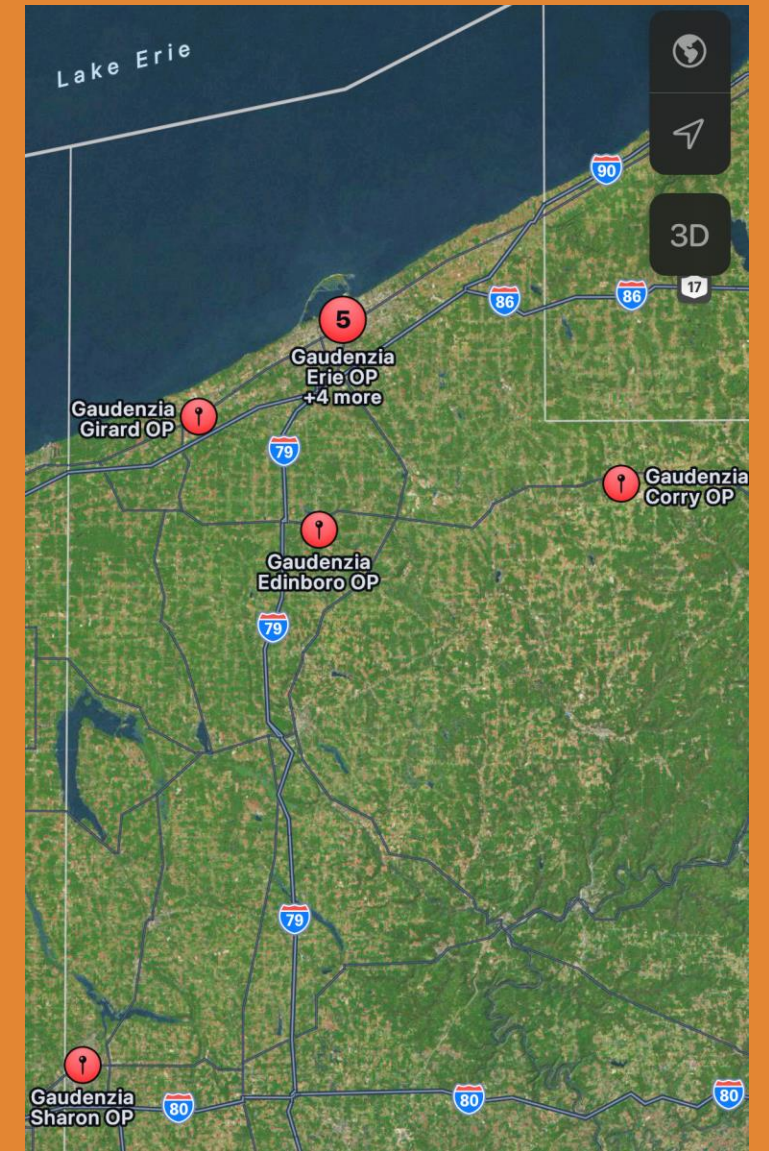


**GAUDENZIA, INC.  
TREATMENT  
MODEL**

# Gaudenzia MAT Development

## The first outpatient site in Erie (PA)

- 2019: First outpatient MAT site was located in Erie, PA
- Multiple local referring programs: 3.7WM (1), 3.7MM (1), 3.5 (2), 3.1 (1), 2.1 (5) and 1.0 (5)
- 2021: buprenorphine XR was introduced



# Gaudenzia MAT Development

## EHR Development

- 2018.03: EHR selected and implemented
- 2019.08: OrderConnect and eMAR
- 2022.01: 2FA for controlled substances
- 2022-2023: Developed various monitoring and management reports
- 2022.10: MAT referral form
- 2023: Developed scheduling calendar for medical services
- 2023-2024: Inventory management software for medications

Count of order_code_description	r_code_des	SUBLOCADE 100MG	SUBLOCADE 300MG	VIVITROL	Grand Total
				8	8
			1		1
			1		1
				9	9
				19	19
		3	1	15	19
				1	1
				2	2
			3	8	11
		5	25	7	37
				1	1
		4	4	3	11
	MOORE,PHILIP	2	70	38	110
			3	4	7
			7		7
			2	1	3
		1	73	25	99
			3	1	4
		1	4		5
			2		2
		29	54	22	105
				2	2
		8	55	21	84
		53	308	187	548



# Gaudenzia MAT Development

## EHR Development: Scheduling Calendar (2023)

**SCHEDULING CALENDAR**

Filter Site: Medical Calendar  
Team: No Team Selected  
Room: No Room Selected

WorkWeek View  
Today DAY WEEK WORK WEEK MONTH  
Fri, Feb 26 Mon, Feb 27 Tue, Feb 28 Wed, Feb 29 Thu, Feb 30 Fri, Mar 1

Uncheck all  
View Day Week Month  
March 2024  
1  
Today  
Find New Appointment  
Find Existing Appointments  
Refresh  
Reports

Work Week  Date Filter  Shrink To Fit  Show Name  
 Hide Teams  Filter Panel  Show MR#

Legend: Out, Personal/Staff, Client, Group, Co-Staff, Available

10 - +  
Dismiss  
AUTOREFRESH ON

Time	Mon, Feb 26	Tue, Feb 27	Wed, Feb 28	Thu, Feb 29	Fri, Mar 1
8:00 AM - 8:30 AM	8:00 AM Unavailable Time - Location: Non-Residential Substance Abuse Treatment				8:00 AM Unavailable Time - Location: Non-Residential Substance Abuse Treatment
8:30 AM - 9:00 AM					
9:00 AM - 9:30 AM		9:00 AM Residential			
9:30 AM - 10:00 AM		9:45 AM Straight F			
10:00 AM - 10:30 AM		10:00 AM Substance			
10:30 AM - 11:00 AM		10:45 AM TeleHealth			
11:00 AM - 11:30 AM		11:30 AM Location:			
11:30 AM - 12:00 PM					
12:00 PM - 12:30 PM					
12:30 PM - 1:00 PM		12:30 PM Rx-Straight			
1:00 PM - 1:30 PM		12:45 PM Straight F			
1:30 PM - 2:00 PM		1:00 PM WASHINGTON			
2:00 PM - 2:30 PM		1:15 PM TeleHealth			
2:30 PM - 3:00 PM		1:30 PM Straight F			
3:00 PM - 3:30 PM		1:45 PM TeleHealth			
3:30 PM - 4:00 PM					
4:00 PM - 4:30 PM					
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6:30 AM - 7:00 AM					
7:00 AM - 7:30 AM					
7:30 AM - 8:00 AM					

# Gaudenzia MAT Development

## Standardization and Optimization of Care

- Zoom phone system
- Zoom telemedicine system
- Standardized training plans
- Policies: urine drug testing, Telemedicine Code of Conduct

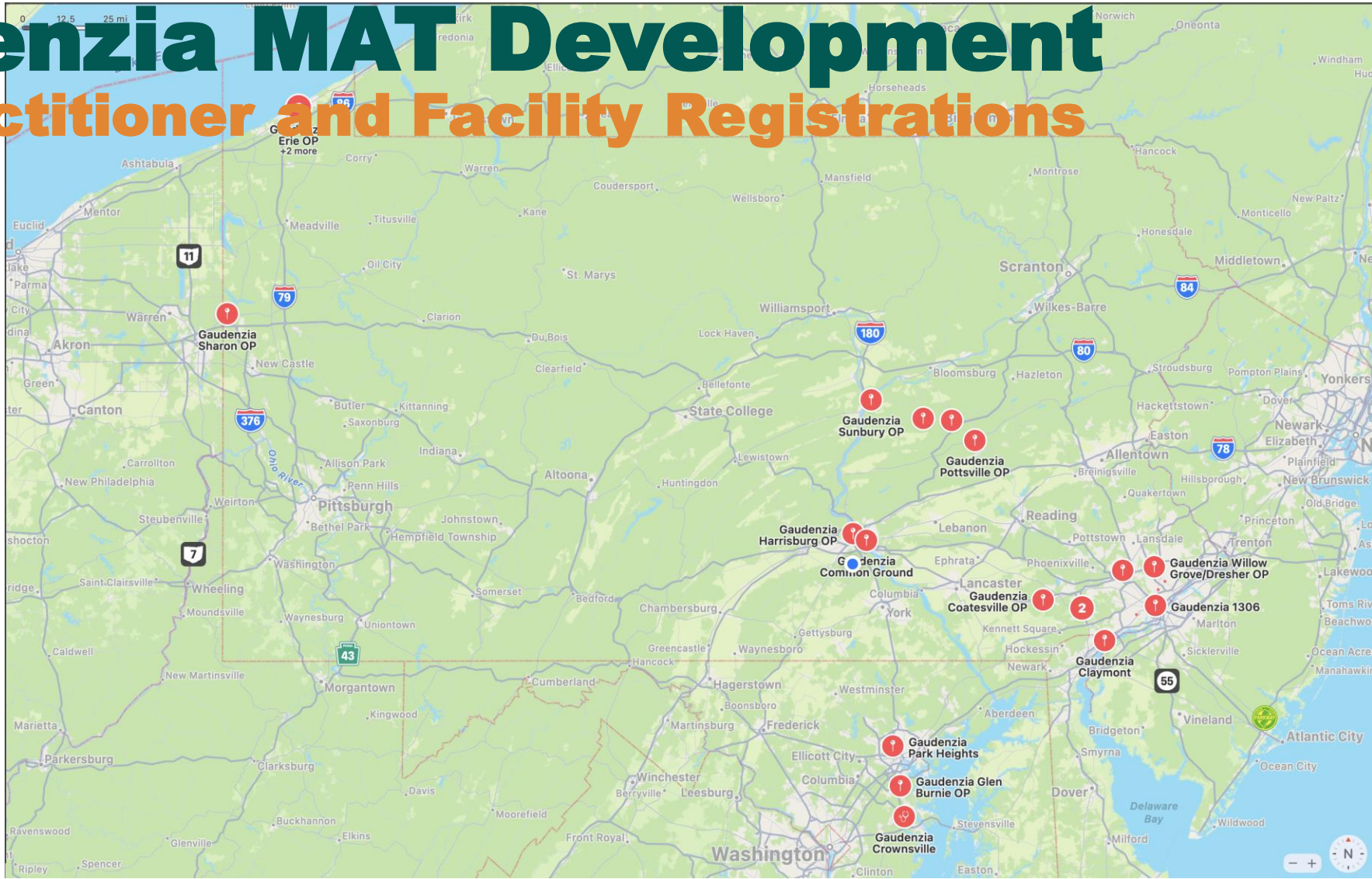
# Gaudenzia MAT Development

## Standardization and Optimization of Care

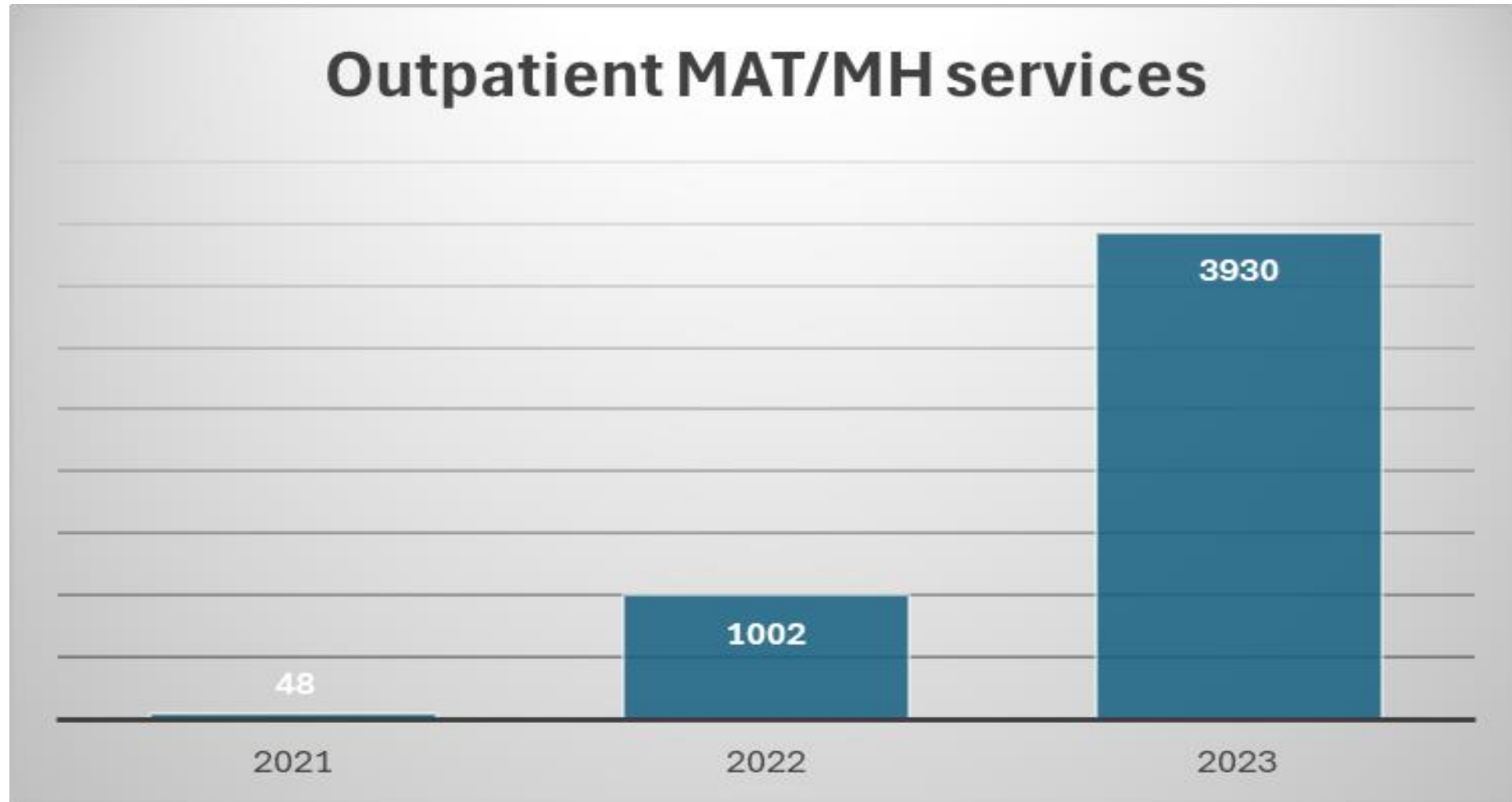
- 2021.12 through 2022.07 MAT program episodes created at outpatient locations
- 2022.01 MAT service codes separated from MH med management EMR codes
- 2022.08 MAT Services Manager position created

# Gaudenzia MAT Development

## DEA Practitioner and Facility Registrations



# Gaudenzia MAT Development



# Gaudenzia MAT Outcomes

- In 2023 there was an 11% increase in successful completions for MAT clients who attended 3 or more related services versus those who did not.
  - 506 clients who attend 1 session or more
  - 232 attended 1-2 sessions
  - 276 attended 3 or more sessions
  - 90 did not attend session at all

# Driving for Recovery PA (DRPA)

## The first Mobile OTP in Pennsylvania

- DRPA is an innovative mobile substance use disorder (SUD) treatment provider initiative offering services in rural PA.
- The program expands and enhances access to mobile MAT services for 80 adults annually (400/5 years) with an opioid use (OUD) seeking or receiving MAT in rural, medically underserved northern counties located in central PA (Columbia, Montour, Northumberland, Schuylkill, Snyder, Union).
- Supported by our Outpatient Division and community partnerships, DRPA offers evidence-based care in different locations weekly to help increase Central PA access to MAT and SUD care by removing traditional barriers.



Driving for Recovery PA mobile MAT services are provided through a fully retrofitted RV that allows for applicable provision of care



# Driving for Recovery PA

- Program creates a seamless transition between various levels of care starting with enhanced outreach, access to MAT supported outpatient and intensive outpatient treatment and recovery support.
- It provides low-threshold, low barrier clinical care and harm reduction services aimed at increasing MAT access for people at highest risk of overdose death.
- Program incorporates medical care/psychiatric services referrals; relapse prevention therapy; trauma informed care and recovery support services including case management, aftercare, family education, counseling, and referral services; access to supportive transitional and permanent housing and peer recovery coaching.

# Driving for Recovery PA

## Program Staffing

- Physician
  - CRNP(1)
  - Outpatient Director
  - Program Director
  - LPN(2)
  - Driver(1)
- CRS(3) are assigned regions within target area  
Admin Assistant(1)
- Indirect support staff within regional outpatient/residential programs include Clinical Supervisors, Counselors, CRS's and Call Center specialists

# Driving for Recovery PA

## Program Development Timeline

- 2022.04 SAMSHA proposal submission
- 2022.09 Notification of award received
- 2022.09 Award began September 30, 2022
- 2022.12 Took ownership of RV on December 2, 2022
- 2023.01 First two clients admitted into the program on January 31, 2023

# Driving for Recovery PA

## Program Development Timeline

- As of February 29, 2024:
- Have had a total of 106 Intakes into program
- 69% follow up rate at 6-month interval
- Have had 38 discharges to date, a successful completion rate of 79%

# Driving for Recovery PA



# Driving for Recovery PA



# Gaudenzia MAT Development

## Staffing is critical to success!

- Locum physicians were not sustainable because of cost
- Specialty and training background of Physicians and CRNPs matters!
- Some psychiatry physicians consider MAT a medical therapy
- Some medical physicians consider MAT a psychiatry therapy
- Some CRNPs limit
- Integration of CRNPs into medical services model
- Integration of nurses and other medical support staff

# THANK YOU!

## NEED HELP?

Contact our 24-hour Treatment and Referral HelpLine

**833.976.HELP(4357)**

HelpLine@gaudenzia.org | [www.gaudenzia.org](http://www.gaudenzia.org)

## GIVE HELP

Support our mission and help transform lives, families, and communities. Make a gift today at [www.gaudenzia.org/give](http://www.gaudenzia.org/give).







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